

# City of Grosse Pointe Park

15115 EAST JEFFERSON AVENUE | GROSSE POINTE PARK, MICHIGAN 48230 |  
PHONE (313) 822-6200

## June 25-26 2021 Storm Recovery Assistance and Frequently Asked Questions

Updated as of July 8<sup>th</sup> 2021

### Garbage Pick Up

#### Why hasn't my trash been picked up?

The City Department of Public Works is working with our resources and outside contractors to work on cleaning up the City. The City has contacted upwards of 30 different contractors and sought emergency bids for trash removal and contacted the county emergency management for assistance. Public Works is continually monitoring areas of need and asking for your patience as additional resources are brought in to help.

#### When will my trash be picked up?

Due to the nature of the cleanup it is hard to predict exactly where we will be as a garbage truck is filling up on average after about 8-10 homes.

Dump runs: Usually takes 45 minutes, now takes 90 – 120 minutes depending on the line. The dump closes at five.

Time Per Street: 3-5 days per residential street, average of 6 houses before a truck is full. Afterwards the City drives to a transfer station to unload the material.

#### How many contractors are in the city?

11 Outside Contractors/Cities as of 7/8/2021

Crews include:

- Grosse Pointe Park
- Santoro
- Landscape Services
- GFL
- Denman
- Backer
- Grosso
- Grosse Pointe Shores
- Grosse Pointe Woods
- Homrich
- Roncelli
- Equipment/number of Laborers
  - o GPP: 5 dump trucks, 2 wheel loaders, 2 bobcats, 14 Laborers
  - o Santoro: 4 wheel loaders, 10 semis, 20 Laborers
  - o Landscape Services: 12 semis, 4 loaders, 16 Laborers

- GFL: 11 trucks Saturday and regular services (2 Laborers)
- Denman: 1 semi, 1 skidster, 2 Laborers
- Backer: 2 Wheel Loaders, 3 Semis, 12 Laborers
- Grosso: 1 semi in (Two Laborers)
- Grosse Pointe Woods: 2 wheel loader, 1 garbage truck, 1 dump truck, 6 Laborers
- Grosse Pointe Shores: 1 dump truck, 2 Laborers
- Roncelli: 1 wheel loader, 1 semi truck, 2 Laborers

When the clean up started why did we start where we did?

We began the cleanup on the Sunday following the storm. Resources were limited to three GPP crews initially, and they were deployed north of Jefferson, south of Jefferson and on cross streets. The magnitude of the task due to the volume of debris became immediately apparent and required the city to contract on with as many outside services as possible and deploy them across the city

Where have we picked up as of July 7<sup>th</sup>?

The following streets have all had one pick up completed: Wayburn, Maryland, Lakepointe (north), Beaconsfield (north), Nottingham (north), Somerset, Balfour (N), Berkshire (N), Buckingham, Devonshire, Bedford (N), Cadieux, Harvard, Barrington, Pemberton, Charlevoix, Windmill Pointe, Korte, North alleys, Middlesex, Lake Court, Jefferson Court, Bishop Lane, Bishop Road (S)

Why is it taking longer for Flood Debris to clean up compared to 2016?

In 2016 the impact the City experienced occurred primarily in Grosse Pointe Park and was not as widespread across Wayne County, as in the June 25-26 storm of Wayne County. Grosse Pointe Park was able to bring in adequate numbers of GFL crews and no outside contractors were required to clean up in 2016. Grosse Pointe Park is now competing with other communities such as Detroit, Grosse Pointe City, Farms and Woods, Dearborn, Garden City and other communities for resources

What about Appliances?

Contractors are taking appliances that are set out to the curb

What do I do with my Hazardous Waste?

DPW has set up a collection site for all hazardous waste down in the north parking lot at Windmill Pointe Park (by the wall). Please set the HHW items gently on the pallets provided. While this may be an inconvenience, it helps free up valuable time for DPW staff to continue rubbish pickup and time away from HHW spills. Residents will need to show their park pass to drop off their hazardous waste. If you have lost your pass please verify your address with the gate staff. We apologize for any inconvenience this may cause.

Hazardous Waste: DPW decided to stop curbside pick up of hazardous waste and ask residents to take it to the park for the following reasons:

- Better control

- Protection of city and contractor staff health
- Freed up staff for larger item removal
- Hazardous waste needs to be completely separated or the City risks getting kicked out of the transfer station

Are you still picking up in the Alley?

Yes, the City and contractors are picking up trash in the alley

Is trash pick-up still happening on the normal pick-up day?

GFL was delayed due to the amount of trash from the storm and now back on their normal route as of Tuesday July 6th

Has the City contacted the National Guard for Assistance?

The City and other Wayne County Communities deployed its Emergency Operations Plan and requested assistance from the County and requested the assistance of the National Guard. To be determined further by the Governor of the State of Michigan.

**Water**

Has the water been tested and is safe to drink?

Yes, the city Public Works performs water testing as required by the State of Michigan and the water was tested for quality during the storm.

My water looks discolored, what should I do?

Immediately contact the Department of Public Works at 313-822-5100 with your street and address

After notification to the City Public Works turn on any faucet in your home and if the water is not clear, we recommend the following steps:

- Do not do any laundry until the water is clear
- Run the faucet on cold at the lowest point in your home (usually the laundry tub in the basement) until the water runs clear or for a maximum of twenty minutes.
- If the water is still not clear after twenty minutes, please turn the water off and wait two hours before repeating the process.

If you continue to have issues or concerns, please call the Department of Public Works

**GLWA**

Have you been in contact with GLWA?

Yes, at the request of the GPP from the City Manager and Mayor the Great Lakes Water Authority staff briefed officials from the Grosse Pointes about the GLWA facilities' response to the June 25/26 flood event. GLWA handles stormwater and sewage flows for the entire region. GLWA confirmed that both of its pumping stations for the eastside of Detroit and the Grosse Pointes did not operate at peak design capacity. Starting at 11pm June 25, three of its stormwater pumps at the Freud Pumping Station did not operate at all during the storm event as they should have. Similarly, one of the six pumps that should be operating during a heavy storm event at Conner Creek Pumping station did not operate at all during the storm event. Both facilities suffered power outages of different causes. At the Conner Creek facility, after Midnight three other pumps were delayed from starting by approximately an hour. Two other pumps at Conner Creek could not be used to replace the sixth pump as they were being

serviced. The City of Grosse Pointe Park supports the City of Detroit and other officials request for an outside independent investigation of the GLWA response.

## **Claim Form**

### Who should I file my claim form with?

Please fill out the City PA 222 claim form on the City of Grosse Pointe Park website. This protects your rights under PA 222, and the City is forwarding these forms to GLWA and DWSD regularly. If you have already completed other forms, please identify any others you have already completed on your City form. This helps the City identify potential duplicates if those entities forward claim forms to us.

### What If I filed with GLWA or DWSD?

Those entities may provide copies to us, however, their forms may not request all of the types of information that are requested on our form. We advise that you still complete a GPP form to make sure that the City is aware of your claim, particularly because PA 222 provides that claim forms must be received within 45 days of the event.

### Where Can I get this form?

The form is available at City Hall, City Website, Public Library, Lavins Center and the Outside Gatehouses

### What damage should I submit?

It is very important that homeowners, renters, and car owners document losses with photos of the flood damage and receipts related to cleaning out basements and related repairs. This includes personal property that you may discard and replace. Homeowners who have insurance should file a claim with their insurance company immediately. Renters with coverage should do the same, and should communicate with their landlord about damages and insurance claims. Car owners should also file a claim with their insurance company.

### What do I call this event, a flood or sewer backup?

Due to the water coming up from basement drains this should generally be classified as a sewer backup. A few properties experienced surface water flooding breaching their structures and these may be considered a flood.

## **Clean Up of Home**

### My basement had water and I am cleaning up myself, what products or resources should I use?

#### STORM CLEANUP CONSIDERATIONS

Please be mindful that not only should be precautions be used when conducting basement clean ups, but also outdoors where floodwaters rose in streets and yards to unprecedented levels. Floodwaters typically contain bacteria and chemicals. The City has compiled a few websites and links below to consider. For example, you may wish to wash down and sanitize hard surfaces, in particular play equipment or sandboxes used by children. Also be cautious when deciding whether to consume vegetables that were covered by floodwater.

Please visit the city link for these available resources

[https://www.grossepointepark.org/news\\_detail\\_T8\\_R141.php](https://www.grossepointepark.org/news_detail_T8_R141.php)

[CDC Tips for Cleaning Up After An Emergency](#)

[CDC Tips for Mold Cleanup](#)

[CDC Guidance for Keeping Kids Safe During Cleanup](#)

[Canadian Health Department Yard, Garden and Play equipment tips](#)

[PETPLAN Tips for Pets During and After Floods](#)

[CDC Tips for Pets in Emergencies](#)

[I hired a contractor to remediate and clean up, can they dispose of trash at the curb?](#)

Due to the amount of trash and pickup we are asking residents to please consider having contractors haul out the material to allow the City and contractors to help with initial flood damage

[What are the chances that I will get reimbursed if I take care of these costs up front?](#)

Filling out the PA 222 form and documenting will help the City and region plead its case to FEMA for federal relief assistance or through insurance claims. Governor Whitmer has declared a State of Emergency for Wayne County, which is the first step to get these events recognized as a federal emergency. One or both of these will hopefully help fund some relief for impacted citizens

[Does the city have any cleaning supplies for residents?](#)

The City is working with Wayne County on receiving muck buckets which at this time we have distributed an allotment from the County. We hope to receive more of these which include:

- (1) N95 Mask
- (1) Pair of latex gloves
- (1) Pair of garden gloves
- (1) Sponge
- (1) Mop head
- (3) Small broom heads
- (2) Metal screw together brush/mop handles
- (1) Bottle of cleaner/degreaser
- (1) Package of garbage bags
- (1) Squeegee

[Is it safe to use my washer and dryer even though they were submerged – but still work?](#)

Please contact a professional to review your appliances as they may work but could malfunction and cause severe damage

## **Help from the City**

### [Parking](#)

The City is currently relaxing parking tickets in an effort to allow residents and contractors to freely park close to homes

### [Showers](#)

Located at the LAVINS CENTER residents can come use the showers during the following times:

Sunday –

7:00 a.m. – 10:00 a.m. pool deck

10:00 a.m. – 5:00 p.m. front entrance  
5:00 p.m. – 8:00 p.m. pool deck  
Monday – Friday  
5:30 a.m. – 7:00 a.m. pool deck  
7:00 a.m. – 7:00 p.m. front entrance

7:00 a.m. – 8:00 p.m. pool deck  
Saturday –  
7:00 a.m. – 8:00 a.m. pool deck  
8:00 a.m. – 7:00 p.m. front entrance  
7:00 p.m. – 8:00 p.m. pool deck

### I am a renter and have not heard from my Landlord, what should I do?

Document your contact with the landlord and utilize these resources from the City.

#### Department of Health and Human Services:

Taylor Office: (313) 375-2500 or <https://www.michigan.gov/mdhhs>

#### Housing Assessment and Resource Agency (HARA):

Wayne Metropolitan CAA: (734) 284-6999 or <https://www.waynemetro.org/>

#### Legal Resources:

Legal Aid and Defender Association, Inc. (LAD): (877) 964-4700

Lakeshore Legal Aid Clients: New Clients - (888) 783-8190 Office - (586) 510-1814

#### The State Bar of Michigan's Lawyer Referral & information Service:

<http://www.michbar.org/LRS/Intro/Lawyer-Referral-Service>

Neighborhood Legal Services Michigan: (313) 874-5820 or <http://www.nlsmichigan.org/>

Elder Law of Michigan (ELM): (866) 400-9164 or <http://www.elderlawofmi.org>

Michigan Legal Help: <http://michiganlegalhelp.org>

### I am in need of help, who can I reach out to?

Various resources are available through the Red Cross, United Way, and the State of Michigan.

A list of those resources can be found here <https://tinyurl.com/floodresourceslist>

## **FEMA**

### What will it mean if we get a federal disaster declaration?

FEMA/EPR disaster assistance falls into three general categories:

- Individual Assistance — aid to individuals and households;
- Public Assistance — aid to public (and certain private non-profit) entities for certain emergency services and the repair or replacement of disaster damaged public facilities;
- Hazard Mitigation Assistance — funding for measures designed to reduce future losses to public and private property.

Some declarations will provide only individual assistance or only public assistance. Hazard mitigation opportunities are assessed in most situations. For more information please visit the following link [https://www.fema.gov/pdf/rrr/dec\\_proc.pdf](https://www.fema.gov/pdf/rrr/dec_proc.pdf)

Is FEMA coming to Grosse Pointe Park?

The city is in communication with Wayne County Emergency Management and our elected officials to host FEMA as they tour the region.

Does the city have an Emergency Plan for when these things happen?

Yes, as required by Wayne County and the State of Michigan Police in the case of an extreme event that has exhausted the resources of the City there is a clear line of command for coordinating extreme events. In this case the City Manager and Public Safety Director act as the coordinators. The Emergency Plan has been activated to Wayne County Homeland Security/Emergency Management.

**Elected Officials**

To reach our local, state and federal officials please contact with the following.

Governor Gretchen Whitmer

<https://sombgovweb.state.mi.us/GovRelations/ContactGovernor.aspx>

Senator Debbie Stabenow

<https://www.stabenow.senate.gov/contact>

Senator Gary Peters

<https://www.peters.senate.gov/contact/email-gary>

Congresswoman Brenda Lawrence

<https://lawrence.house.gov/contact/email>

Wayne County Commissioner Tim Killeen

[tkilleen@waynecounty.com](mailto:tkilleen@waynecounty.com)

MI State Senator Adam Hollier

[senahollier@senate.michigan.gov](mailto:senahollier@senate.michigan.gov)

MI State Representative Joe Tate

[joetate@house.mi.gov](mailto:joetate@house.mi.gov)

**What is the City looking to do moving forward?**

1. The City is requesting Public Utilities such as GLWA that handle our Sanitary flow need to have external audits of their systems
2. Requesting Utilities to have backup plans for power failures
3. Update Communication Procedures and audit weaknesses for improvement

4. Public Utilities work with communities on modeling predictions for extreme storm events so Detroit, the Grosse Pointes and all municipalities can come up with comprehensive plans for events of this magnitude.
5. Requests to the Federal and State Governments need for allowing relief points to communities and investment to City and regional infrastructure.
6. Continue to leverage EGLE (State Environmental Office) to allow Grosse Pointe Park relief points in the case of extreme storms
7. Consideration of new home builds requiring infrastructure to handle storms (Backflow, Sump Pump, Basement Waterproofing, etc.)
8. Continue searching for grant or funding opportunities to improve City Infrastructure
9. Continue Downspout Disconnection
10. Continue the removal of parking lots and alleys from the City sanitary
11. Work with other Cities and regional partners on a joint effort to form a committee working in partnership with GLWA and regional utilities on audit of system and improvements

