

Dear DTE customer,

We are laser focused on improving our performance in Grosse Pointe Park, actively working through a plan to improve your electric reliability – by reducing the number of power interruptions and, when they do happen, getting the power restored more quickly.

On Sept. 13, 2023, we held an open house at Windmill Pointe Park for all residents of Grosse Pointe Park to meet one-on-one with DTE leaders, engineers, our tree trimming team and more.

We asked community members to tell us what issues they were most concerned with when it came to getting their electric service from DTE. The top two concerns we heard were:

- Reliability of their electric service
- Issues involving trees and tree trimming

At that meeting, our team showed customers neighborhood and detailed electric circuit maps pinpointing the work we completed recently, along with what we still have left to do to improve their electric service and reliability.

That work included:

- Replacing 2,700 feet of overhead primary lines, replacing 850 feet of underground cable, replacing 16 poles along with four transformers and installing several voltage correcting devices. These devices help prevent power fluctuations for customers
- Recently installing a new recloser near the intersection of Kercheval Avenue and Harvard Road, which is now operational. Reclosers are smart grid devices that can help automatically pinpoint interruptions and reduce the number of customers affected by outages
- Transferring outage impacted customers on a portion of Harvard Road to an alternate power feed, providing them with better electric reliability
- This month, upgrading a transformer that serves our customers along Windmill Pointe Drive, just one of several transformer upgrades we have now performed on city circuits
- Making sure tree trimming in Grosse Pointe Park was fully up to date, with the next maintenance tree trim expected in 2026. Trees contacting our electrical equipment account for half the time our customers spend without power. Being on-cycle with trimming helps to prevent outages

We appreciated meeting many of you at the open house and believe the work on the circuits serving your community, including tree trimming, will provide the better reliability from DTE you count on in Grosse Pointe Park.

Learn more about our [four-point plan](#) to invest in and improve the grid in your city and across the communities we serve at [empoweringmichigan.com](#).

-DTE Energy