

**Short-Term Rental Nuisance Response Plan**

Short-Term Rental Address: 760 Trombley, Grosse Pointe Park

Number of Off-Street Parking Spaces: 2

Number of Bedrooms Available: 3

Maximum Occupancy (calculated by the City, leave blank): 8

License # (provided by the City, leave blank): 25-0167

Owner Name: John Bissa

Owner: Address: 760 Trombley, GPP

Owner email address: johnbissa@gmail.com

Owner telephone #: 313-701-0420

If different from above, the name, email address, and telephone number of the person who will be responsible for responding to and remediating any complaints regarding the STR.

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Telephone #: \_\_\_\_\_

Describe the Owner's plan for responding to nuisance complaints, including but not limited to, 1) the manner in which the complainant or complainants will be notified of the response, and 2) the method of documenting prompt responses and actions taken.

- (1) Owner will respond immediately in person or by phone to the complainant.
  - (2) Owner will immediately address the issue with the renter and drive to resolution.
  - (3) Owner will document issue resolution in a letter or email to the complainant.
- \_\_\_\_\_
- \_\_\_\_\_

Describe the Owner's plan for assuring timely corrective action to remedy the conditions that caused the nuisance complaint.

- Escalation plan:
- (1) Address issue with renter.
  - (2) Monitor resolution.
  - (3) If resolution is insufficient within a reasonable period, initiate eviction.
- \_\_\_\_\_
- \_\_\_\_\_