

**Short-Term Rental Nuisance Response Plan**

Short-Term Rental Address: 912 Nottingham

Number of Off-Street Parking Spaces: 7

Number of Bedrooms Available: 7

Maximum Occupancy (calculated by the City, leave blank): 16

License # (provided by the City, leave blank): 25-0189

Owner Name: DNA Group Properties, LLC

Owner: Address: 40200 Grand River Novi 48375

Owner email address: dnagroupproperties@gmail.com

Owner telephone #: 248-755-6613

If different from above, the name, email address, and telephone number of the person who will be responsible for responding to and remediating any complaints regarding the STR.

Name: DavidKing

Email: gonavy2027@gmail.com

Telephone #: 248-755-6613

Describe the Owner's plan for responding to nuisance complaints, including but not limited to, 1) the manner in which the complainant or complainants will be notified of the response, and 2) the method of documenting prompt responses and actions taken.

Available to respond via cell number that is accessible by call or text 24/7. I live 5 blocks away from the property and can be onsite within a few minutes of an identified issue. We intend to contact guests via phone first and email. If unresponsive in 15 minutes, I will drive over to the property. We have cameras and signs posted to remind guests of noise management. We notify guests with a phone call on the first attempt. If unresponsive, I make a visit and document via platform

Describe the Owner's plan for assuring timely corrective action to remedy the conditions that caused the nuisance complaint.

Will respond immediately to calls from the public safety or neighbors for any issues. My cell phone number was made available to the neighbors on both sides of the house.