

Property Restoration Following Upgrade

DTE

ALL PROPERTY RESTORATION IS DONE IN PHASES:

Phase 1
A temporary patch is put in place.

Phase 2
Hard surface repairs such as concrete are repaired.

Phase 3
Soft surfaces such as grass and landscaping are replaced.

TEMPORARY PATCHING
Once your gas upgrade is completed, a temporary patch will be put in place until permanent restoration can be finished.




PERMANENT RESTORATION
Once the new concrete is poured it will take several days to dry.

Restoration of Sidewalks, Driveways and Streets
After temporary patching, restoration of hard surfaces such as sidewalks and driveways will be completed.

Please follow these guidelines:

- No pedestrian traffic on the new concrete for 48 hours
- No vehicles on concrete for 7 days

LAWN RESTORATION
Once concrete restoration is complete, grade and seed occurs.

Restoration of Lawns
After the new concrete is in place and settled, DTE Energy contractors will grade and seed the areas of your lawn that were damaged. When complete, straw will be placed on top of the grade and seed.

Please follow these guidelines:

- Water Twice Daily
- Do not cut grass until it is at least 4 inches high.
- Do not walk or drive on the new grass.

It is your responsibility to water these areas as recommended so that the new grass can take root. DTE is not responsible for watering and offers no guarantee of new grass growth.




QUESTIONS?
Call: 313.270.9240

DTE representatives are available from 8:00 am - 4:00 pm, Monday - Friday.
Leave a message if calling after hours and expect a return call within 2 business days.

Frequently Asked Questions:
dteenergy.com/gasrenewal

- Customers upgraded in Dec 2019 – April 2020 property restoration complete by June 30, 2020.
- Customers upgraded in May 2020 – November 2020 property restoration complete within 30 days.
- Customers upgraded in November 2020 – April 2021 property restoration complete by June 30, 2021.
- Restoration Information available here: (See tab “What Gas Customers Can Expect”)

[Dteenergy.com/gasrenewal](https://dteenergy.com/gasrenewal)